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Government of India  
Ministry of Personnel, Public Grievances and Pensions  
Department of Personnel & Training

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NOTICE

In para 2.2 of the RFP(Vol.III) of the project "RTI Call Centre and Portal" it has been mentioned that the Stabilization period shall be for the 3 months from the date of Go Live. Service Levels shall be operational post Stabilization period of the project. This clause of RFP has been reconsidered and it has been decided by the competent authority to revise the Stabilization period to 6 months instead of 3 months and the service levels shall be operational after the stabilization period of the project.

*Sarita Nair*

(Sarita Nair)  
Under Secretary(IR)