

No. 41/15/2010-P&PW(C)
Government of India
Ministry of Personnel, P.G. and Pensions
Department of Pension and Pensioners' Welfare
3rd Floor, Lok Nayak Bhavan, Khan Market,
New Delhi.

Dated the 07th October, 2010

To

The Secretary / President,
Pensioners' Associations,
(Associations as per standard list attached).

Subject:- Web-based 'Pensioners' Portal', a Mission Mode Project under the National e-Governance Plan (NeGP)- Release of Grant-in Aid to Pensioners' Associations for implementation of the Portal- reg

Sir,

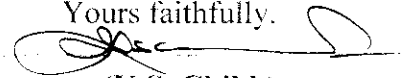
I am to state that Finance Branch of this Department while considering the proposal for release of Grant-in-Aid to various Pensioners' Associations during the year 2010-2011 under the new Plan Scheme of Pensioners' Portal, has observed that for effective implementation of Pensioners' Portal (i.e CPENGRAMS), it is necessary for the Pensioners' Associations to have their Annual Work Plan formulated for 2010-11. All the Pensioners' Associations are, therefore, requested to prepare their Annual Work Plan the year 2010-11, in connection with implementation of Pensioners' Portal during 2010-11 which may inter-alia include the following points:

- (a) Number of grievances filed online through CPENGRAMS by the Association on behalf of the Pensioners.
- (b) Number of cases where the Grievances of Pensioners were pursued for redress with local authorities(i.e. State level)
- (c) Number of cases where information about latest pension orders / instructions was disseminated to the pensioners to keep them abreast of the latest developments taking place from time to time .
- (d) Number of meetings held with Pensioners regarding redressal of their grievances/ other problems.
- (e) Meetings with Banks/ Post Offices in connection with timely payment of Dearness Relief, revised pension etc.

In addition to above points, the Associations may include other activities also in their Action Plan which may contribute to overall welfare of the pensioners. A copy of the Annual Work Plan so formulated may also be forwarded to this Department for perusal and necessary action.

2. The Pensioners' Associations are also requested to submit quarterly Progress Report in this regard to the Department of Pension & Pensioners' Welfare for perusal .

Yours faithfully,



(K.S. Chibb)
Director (P)

Tele. No. 24635979

List of Pensioners' Associations

<i>Sl. No.</i>	<i>Name and Address of Association</i>	<i>Sl. No.</i>	<i>Name and Address of Association</i>
1.	Accountant's General Offices Pensioners' Association, AG's Office Premises Pensioners' Association Room, Saifabad, Hyderabad-A.P.	2.	Eastern Railway Pensioners' Brotherhood, Danapur, Mohalla Rampur (Garikhana), P.O.- Khagaul, Distt., Patna-801105, Bihar
3.	Association of Retired Officers of IA&AD, H.No. 2154, Sector 38-C, Chandigarh	4.	Indian Ex-Services League, 9- Nyay Marg, Chanakyapuri, New Delhi - 110 021
5.	Kendriya Nivrutta Karmachari Mandal, Vadodara, Shiva Suman, Martanda Complex, Kapadi Pole, Raopura, Vadodara- 390 001, Gujarat	6.	Retired Railway Employees Welfare Association (Regd.), 490A/16 Gurudwara Road, Gurgaon - 122001, Haryana.
7.	Retired Railway Employees Welfare Association, Jagadhari Work Shop, B-IX/1105, Vishnu Nagar, Jagadhari-135002, Haryana.	8.	Central Government Pensioners Welfare Association, Jammu Olympic Association Bldg. Parade, Jammu, J&K,
9.	Jharkhand Pensioners' Kalyan Samaj, Near Treasury Office, Court Compound, Ranchi. Jharkhand	10.	Central Government Pensioners' Association, Kerala, "Pension Kendra", II Floor, Capital Towers, Patturaickal Jn. Thrissur- 680022, Kerala
11.	Central Civil Pensioners Association, 2-C, Jawahar Nagar, Kampoo, Gwalior - 474001, M.P.	12.	Postal Audit & Accounts Pensioners' Association, Teerathroot, 63, Dharampeth Society Layout No.3, Deendayal Nagar, Nagpur - 440 022, Maharashtra
13.	Central Govt. Pensioners' Association, Maharana Sahi, Vivekananda Marg, Bhubaneswar - 751002, Orissa	14.	All India Central Govt. Pensioners Association, EP 233, Naya Bazar, Jalandhar City -144001, Punjab
15.	Central Government Pensioners' Association, A 404 Triveni Nagar, Gopalpura Bye Pass, Jaipur - 302018 Rajasthan	16.	All India Organisation of Pensioners, Kanpur, 120/469, Lajpat Nagar, Kanpur- 208 005, U.P.
17.	All India Organisation of Pensioners, C-17, Sector-J, Jagriti Vihar, Aliganj, Lucknow- 226024, U.P.	18.	The Co-ordination Committee of Central Govt. Pensioners' Association, 68-B, KG Bose Road, Mangala Lane, Kolkata, W.B.

19.	Uttarpara Central Govt. Pensioners' Association, Sushma Apartment (Ground Floor), 35, Dwarik Jungle Road, P.O. Bhadrakalai, Dist. Hoogly - 712 232 (W.B.)	20.	All India Central Govt. Pensioners' Association, 355, Ganga Mandir, Cuttack - 753 001 (Orissa)
21.	Karnataka Posts and Telecommunications' Pensioners' Association(R), 1397, 23 rd Main Banashankari Second Stage, P.O. Bangalore - 560 070 (Karnataka)	22.	All India Central Govt. Pensioners' Association, 1785, Sadashivpeth, Phadkesankul, Near Pune, Vidyarthi Griha, Pune - 411 030 (Maharashtra)
23.	All India Organisation of Pensioners (Civil & Military), Althara Junction, Vellayambalam, P.O. Sasthamangalam, Trivandrum - 10 (Kerala)	24.	All India Retired Railwaymen's Federation, 303, Railway Block, Railway Colony High School, Chilkaiguda, Secunderabad - 500 025 (A.P.)
25.	All India Federation of Pensioners' Association, 22, Kavarai Street, West Saidapet, Chennai - 600 015 (Tamil Nadu).	26.	Bharat Pensioners' Samaj, P.B.No.3303, Jangpura, New Delhi - 110 014.
27.	All India Central Confederation of Pensioners' Association, 144, New Surya Kiran Apartments, Plot No.65, 5 th Avenue, I.P. Extn., Patparganj, New Delhi - 110 092		