

फा. स55/4/2014 .-P&PW(C)(Part1)

भारत सरकार

कार्मिक, लोक शिकायत और पेंशन मंत्रालय
पेंशन और पेंशनभोगी कल्याण विभाग

लोक नायक भवन
खान मार्केट नई दिल्ली
दिनांक 23.10.2024

OFFICE MEMORANDUM

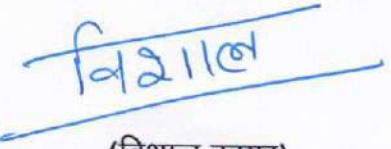
Subject: Re-circulation of earlier OMs issued on 31.10.2022-reg

The undersigned, in line to ease out Rules and based on past references and clarifications issued by DoPPW in this regard, is directed to re-circulate the following OMs issued on 31.10.2022:

S.No	OM No and date	Subject
1	OM No.55/4/2014-P&PW(C)-Part I/E-4217 dated 31.10.2022 along with OM dated 29.11.2016	Mandatory use of BHAVISHYA PORTAL for Processing of Pension Cases w.e.f 01.01.2017
2	OM No. 55/14/2014-P&PW(C) -Part I/E-4217 dated 31.10.2022 along with enclosures	Procedure to update the Pension Payment Order (PPO No) in the Bhavishya System

2. All Ministries/Departments are requested to bring these instructions to the notice of all concerned for strict compliance.

Encl: As above


(विशाल कुमार)
अवर सचिव, भारत सरकार

To,

All Ministries/Departments of Government of India

Government of India
Ministry of Personnel, Public Grievances & Pensions
Department of Pensions & Pensioners' Welfare

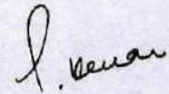
3rd Floor, Lok Nayak Bhavan
Khan Market, New Delhi-11003

October 31, 2022

OFFICE MEMORANDUM

Subject: Mandatory use of BHAVISHYA PORTAL for Processing of Pension Cases
w.e.f 01.01.2017-reg.

1. It may be recalled that to ensure transparent, accurate and timely sanction of pension and related benefits, Department of Pension & Pensioners' Welfare had developed 'Bhavishya', a common software module for Ministries, which has now been functioning as a mandatory platform for processing Pension & related benefits of Central Civil Pensioners w.e.f. 01.01.2017 (O.M. of even number dated 29.11.2016-enclosed).
2. Of late, it has come to the notice of this Department that some Offices have delayed processing of pension cases for varied reasons defeating the objective of 100% timely settlement. The same has been viewed seriously by this Department.
3. DoPPW has been taking all possible steps to ensure that **all types of pension cases are processed through 'Bhavishya'**. However, in case any difficulty arises in settling a case under exceptional circumstances, the concerned HOO (Head of Office) shall contact this Department, at the earliest, with the issue arising, if any. DoPPW shall either ensure processing such an exceptional case through 'Bhavishya' software or grant exemption so that the concerned HOO can process the same manually.
4. As already mentioned under Para 5 of the O.M dated 29.11.2016, it is reiterated that, under no circumstances, shall any pension settlement be delayed beyond prescribed timelines.
5. This issues with the approval of the competent authority.



(Manoj Kumar)
Under Secretary to the Government of India

To

The Secretary

(as per list attached except Railways, Defence, Post and Telecommunications)

Copy to:

Tech Director/NIC-DoPPW: Email to all HOOs registered on Bhavishya.

No. 55/14/2014/P&PW(C)Part-1
Government of India
Ministry of Personnel, Public Grievances and Pension
Department of Pension & Pensioners' Welfare

3rd Floor, Lok Nayak Bhawan,
Khan Market, New Delhi

Dated : 29th November, 2016

OFFICE MEMEORANDUM

Sub: Processing of Pension cases mandatorily through Bhavishya (Online Pension Sanction & Payment Tracking System) w.e.f 01/01/2017 – reg.

Department of Pension and Pensioners' Welfare is responsible for formulation of policy and coordination of matters relating to pension policy and welfare of Central Government pensioners. It has been seen that despite detailed guidelines and instructions to the contrary a large proportion of retiring employees do not get their retirement benefits and the Pension Payment Order(PPO) in time. It is likely that such retired employees find it difficult to get the process completed after retirement. The sanction process starts more than a year before the date of retirement and requires cooperation amongst various agencies. This department has, therefore, launched Bhavishya – an online pension sanction and payment tracking system. The system by keeping track of the progress of each case introduces transparency and accountability. Both the retiring employees as well as administrative authorities can monitor progress at each stage.

2. The system has been running successfully in the main Secretariat of all ministries/departments for the last one year. It has since been extended to cover over 3000 Drawing and Disbursing Officers and Pay and Accounts Offices from various ministries/departments and their attached offices.

3. It has now been decided that all Heads of Offices will henceforth mandatorily process all pension cases only through Bhavishya. In this, where necessary, they will assist the retiring employee to submit the online application form. The Pay and Accounts Offices will process cases generated through Bhavishya through the pension module in COMPACT till the Public Financial Management System(PFMS) is made operational and integrated with Bhavishya.

4. It is to be noted that all authorities will strictly follow the timelines prescribed under the CCS(Pension) Rules and in no case will the pension case be delayed on account of electronic processing through Bhavishya.

5. These instructions take effect from 1st January, 2017.

6. This issues with the approval of competent authority.

hw 29/11/2016
(Seema Gupta)
Director
Tel-fax: 24624802

To

Secretaries of all Ministries/Departments
(as per list attached except Railway, Defence, Post & Telecommunications)

Copy to:

1. The Controller General of Accounts with reference to D.O. No. CPAO/Tech./Pension Process/2015-16/1038 dated 30.09.2015.
2. CPAO, New Delhi.
3. Pr. CCA/CCA/CAs of all Ministries/ Departments
4. DG – NIC.
5. PS to MoS (PP)
6. PS to Secretary (Pension)
7. PS to Additional Secretary (DoPPW)
8. ~~NIC~~ – DoPPW with request to upload the same on the Department Website.

Government of India
Ministry of Personnel, Public Grievances & Pensions
Department of Pensions & Pensioners' Welfare

3rd Floor, Lok Nayak Bhavan
Khan Market, New Delhi-11003

October 31, 2022

OFFICE MEMORANDUM

Subject: Procedure to Update the Pension Payment Order (PPO No) in the Bhavishya System-regd.

While reviewing the status of pension cases on Bhavishya, it has been noticed that the Pension Payment Order (PPOs) have been issued in several pension cases but the same are reflecting as pending on the Bhavishya system in the absence of PPO number.

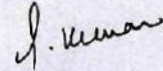
2. It is found that all such pension cases are although processed through Bhavishya system but the PPOs are generated by the concerned Pay & Accounts outside the PFMS system i.e manually. Since the Bhavishya captures the PPO No through the PFMS system, such pension cases will be shown as pending until the PPO number with respect to each pension case is updated in the Bhavishya system.

3. Accordingly, the following procedure to update the PPO No in the Bhavishya system has been devised:

Step 1: Send the List of Pensioners with PAN, Name, DOB, DOR to the bhavishya@nic.in, whose PPO are issued manually i.e. outside PFMS but the case was processed through Bhavishya.

Step 2: Update the PPO as per the procedure mentioned in the attached Annexure.

This issue with the approval of the competent authority.



(Manoj Kumar)

Under Secretary to the Government of India

Encl: a/a

To

The Secretary

(as per list attached except Railways, Defence, Post and Telecommunications)

Copy to:

Tech Director/NIC-DoPPW: Email to all HOOs registered on Bhavishya.