F. No. 42/50/2010-P&PW(G)
Government of India
Ministry of Personnel, Public Grievances & Pensions
Department of Pension & Pensioners' Welfare

3<sup>rd</sup> Floor, Lok Nayak Bhavan, Khan Market, New Delhi - 110003 Date: 9<sup>th</sup> September, 2011

## OFFICE MEMORANDUM

Subject: 20<sup>th</sup> meeting of the Standing Committee of Voluntary Agencies (SCOVA) to be held on 21.9.2011 at 3 P.M. in Conference Hall (Room No. 119), North Block, New Delhi under the Chairmanship of Hon'ble MOS(PP).

Please find enclosed herewith a copy of the following documents for discussion in the above meeting :

- 1. Action Taken Report on the points raised in the 19<sup>th</sup> meeting of the Standing Committee of Voluntary Agencies (SCOVA).—ANNEXURE—I
- 2. Final Agenda for discussion in the 20<sup>th</sup> meeting of the Standing Committee of Voluntary Agencies (SCOVA). ANNEXURE II
- You are requested kindly to attend the above meeting.

Tatra
(Tripti p. Ghosh)
Director (PP)

Telfax.: 24624802

Enclosure: As above.

To,

#### STANDING GROUP

- (i) Secretary, National Council (Staff Side) JCM, 13-C, Ferozshah Road, New Delhi 110001.
- (ii) President, All India Retired Railwaymen's Federation, Block 303, Railway Colony High School, Chilkallguda, Secunderabad 500025 (A.P.).
- (iii) President, Indian Ex-Services League, 9, Nyaya Marg, Chanakyapuri, New Delhi – 110 021.
- (iv) President, All India Federation of Pensioners Association, G-2, Soundarya, New No. 51, Old No. 22, Kavarai Street, Saidapet West, Chennai 600015.
- (v) Secretary General, Bharat Pensioners' Samaj, Post Box No. 3303, Jangpura P.O. New Delhi 110 014.

**P.T.O** 

#### **ROTATING GROUP**

(i)	Vice President & Honorary Secretary, Air Force Association, Air Force Station, Race Course Camp, New Delhi - 110 003.
(ii)	President, Retired Railway Employees Welfare Association, 490A/16, Gurudwara Road, Gurgaon – 122 001, Haryana.
(iii)	President/General Secretary, P&T Pensioners' Welfare Association, 1310/2, Sector 30-P, Chandigarh, Punjab.
(iv)	President, Karnataka Central Government Pensioners' Association, Bangalore (Regd.) 'Swarna', No.120/1, 2 <sup>nd</sup> Main Road, GD Park Extension, Vyalikaval, Bangalore-560 003.
(v)	General Secretary, Federation of Central Government Pensioners' Organization, 356, B. L. Saha Road, Kalabagan, Kolkata – 700053.
(vi)	President, Central Government Pensioners Welfare Association, Jammu Olympic Association Bldg. Parade, Jammu (J&K).
(vii)	All India Organisation of Pensioners, Kanpur, 120/469, Lajpat Nagar, Kanpur – 208 005 (U.P.)
(viii)	Central Government Pensioners Association, Maharana Sahi, Vivekananda Marg, Bhubaneswar – 751 002 (Orissa).
(ix)	All India Central Government Pensioners' Association, 1785, Sadashivpeth, Phadkeshankul, Near Pune, Vidyarthi Griha, Pune – 411030 (Maharashtra).
(x)	Jharkhand Pensioners' Kalyan Samaj, Near Treasury Office, Court Compound, Ranchi (Jharkhand).

# Ministry of Personnel, Public Grievances & Pensions (Department of Pension & Pensioners' Welfare)

# ACTION TAKEN REPORT ON THE POINTS RAISED IN THE 19<sup>TH</sup> MEETING OF STANDING COMMITTEE OF VOLUNTARY AGENCIES (SCOVA) HELD ON 20<sup>TH</sup> SEPTEMBER, 2010

SN	S. No. of minutes	Decision in the 19 <sup>th</sup> meeting of SCOVA	Action taken report
1	6.1	The minutes of meetings of SCOVA would be circulated to all and the Action Taken Report circulated to members before the next meeting.  (Action DoP&PW).  Issue of Corrigendum PPO for	DoP&PW: Action completed  DoP&PW:
	0.1	Pre·2006 retirees.  As informed in his opening remarks, Secretary (Pension, AR&PG) apprised that he took meeting with the representatives of various Banks and the Department of Financial Services on 15.6.2010 where it was decided that the task of sending Annexure III would be completed by 31 <sup>st</sup> July, 2010 by all the Banks. In response to the said meeting, 18 Banks have replied; 8 of which confirmed the compliance of the work within the time frame of 31 <sup>st</sup> July, 2010 and 10 banks requested for some more time to complete the work. Six banks had not replied so far, Secretary (Pension, AR&PG), not satisfied of the response, mentioned that he would take another meeting with Banks, CPAO and the Department of Financial Services. Members suggested for constitution of a Task Force for the purpose. It was agreed that the suggestion would be examined.  (Action: DoP&PW)	Secretary (Pension, AR&PG) took meetings with the representatives of major Pension Disbursing Banks, CGA, CPAO and Department of Financial Services on 12.11.2010 and 26.5.2011.  Simultaneously, Secretaries of all Ministries/Departments were also requested, vide Secretary (Pension)'s d.o. letters, dated 25 <sup>th</sup> May, 2011 and 8 <sup>th</sup> June, 2011 to review the progress of PPOs' revision exercise at regular intervals at their level and ensure that the same is completed early.  There is a mismatch between the data received from Banks and the information available with the CPAO. Secretary (Pension) has requested Controller General of Accounts vide d.o. letter dated 29.7.2011 to ask CPAO to submit a comprehensive Department/Ministry/ PAO-wise and Bank-wise monthly report on the progress of the work, to this Department by the 5 <sup>th</sup> working day of the next month.
			On receipt of further information/status from the CPAO for the months of July and August, 2011,

the Department would assess situation and review the progress of reconciliation of data between the Banks and the CPAO in the due course. Response from CGA/CPAO awaited. CPAO reminded 25.8.2011. As regards constitution of a Task Force, it is stated that there is a system of review and monitoring already in place and constitution of a formal task force will not help any further. Secretary (Pension) has been making review of the progress from time to time with all the stake-holders. 6.2 To communicate the amount CPAO: pension as well as Family Pension to be revised consequent to the 6th Pay As per the database at CPAO, the Commission Pre 1.1.2006 number of pre 2006 retirees in respect pensioners. of whom revision has to be undertaken Chief Controller **CPAO** (Pension). by the PAOs of the concerned informed that they have already Ministries/Departments would be of circulated instructions to all the Banks the order of 644286, of these CPAO to issue due and drawn statements for now received arrear payment to the pensioners and authorizations only in respect of 73050 pension slips every month Moreover. Banks are also required to endorse the revised pension in the pensioners' portion of PPO. She also informed that

under the changed system of Centralized

Introduced in the banks, the banks are

required to have a good grievance

redressal mechanism and the same

should be in the public domain as per

RBI instructions, However, it was felt

instructions

reiterated to the banks in view of all the

complaints, especially in the case of

(Action: CPAO, Min of Railways,

Defence, Post and Telecom)

Centre

should

Processing

that

SBI.

these

For e-revision at CPAO, the number of cases under e-revision in respect of pre 2006 retirees for which revision has to be undertaken by the PAOs of the concerned Ministries/Departments would be of the order of 485316. Of these, CPAO has till now received revised authorizations only in respect of 72,178 cases.

revised

CPAO has also issued instructions to all the banks to issue due and drawn statements for arrear payment to the pensioners and pension slips every months have also been reiterated by CPAO vide their letter No. CPAO/ Tech/SCOVA/P&PW/2010-11-911 dated 15.11.2010 (Appendix – I)

#### **Ministry of Railways:**

Railway Board has taken up the matter with Reserve Bank of India for issue of due and drawn statement to

pensioners in case of revision of pension, if any. Accordingly RBI has pension disbursing all directed authorities (banks) in the matter vide letter No. DGBA, GAD. No. Hdated 2084/45.03.001/2009-10 1.9.2009 (Appendix-II). All zonal railways have also been apprised of these directions (Appendix - III). As grievances redressal regards mechanism, a reference has been made to RBI to issue necessary directions to all PSBs.

#### Ministry of Defence:

A meeting was held on 31.5.2011 headed by Secretary (Financial Services) for better co-ordination between pension sanctioning authority & Pension disbursing agencies regarding corrigendum PPO issuance, in the meeting Secretary (FS) has decided that:

- i) CGDA will standardize the format and send it to banks and to the Department of Financial Service (DFS). DFS would direct the banks to send the required information to PCDA (P)/CGDA in a time bound manner.
- ii) Bank would put in place an effective Grievance Redressal Mechanism for Defence pensioners and would continue to disburse pension to Defence pensioners as per the sanction orders till it is revised.

As per the reports received from various PDAs including Public Sector Private Sector Banks Banks/4 (involved in payment of defence pension), almost 98.5% cases required revision under Government letter dated 8.3.2010 (OROP) has been cleared/paid by the banks so far. Only 1-1.5% cases may be pending for revision for want of missing PPOs/clarification/Corr. PPOs from PSAs, which are also being pursued for early settlement.

	1		
			Department of posts
			Comments awaited
			Department of Telecommunication
			Comments awaited
			174
	6.3	Expediting cases of sanction of	
			Necessary clarifications have since
		monitoring mechanism at various	been issued on 1.4.11 and 28.4.11 and
		levels.	Rule 54 of CCS (Pension) Rules, 1972
			also stands amended accordingly.
		Instructions for sanction of secondary	
		family pension have been issued by	
		Department of Pension & Pensioners	
		Welfare which are not being	
		implemented properly by the Head of	
İ		Office of various	
		Ministries/Departments/Organizations.	
		Members requested to Issue	
		clarifications in this regard to remove	
		any sort of ambiguity The Members	
		were apprised that the matter had	
		already been taken up by the	
		Department of Pension & Pensioners'	
		Welfare with Ministry of Finance and	
		necessary clarifications in this regard	
		would be issued shortly.	
		(Action Desk E & Action: Ministry of	
		Railways)	
	6.4 to	Same fitment benefit to Pre-2006	DoPT:
	6.7	pensioners as recommended and	
		implemented in respect of serving	The issues were discussed in the
		employees by the VI CPC.	second meeting of the NAC held on
		D-24 1 4 D 4 1 D 4	27 <sup>th</sup> March, 2010. Thereafter, the 3 <sup>rd</sup>
		Parity between Past and Future Pensioners.	meeting of the NAC was held on 15 <sup>th</sup>
		rensioners.	March, 2011 but these issues were not
		Stanning up of Dansier and Family	discussed. All the pending issues
		Stepping up of Pension and Family Pension to 50% and 30"/0	including those related to pension are
		respectively	now likely to be discussed in the next
		respectively	meeting of the NAC.
		Extension of new benefits granted to	In regard to the suggestion that
		the past pensioners,	In regard to the suggestion that another Anomalies Committee may be
		the past pensioners,	•
		In regard to the demand for allowing the	constituted for resolving the anomalies for Group B & A officers, this
		same fitment benefit to pre-2006	Department is of the view that it is not
		pensioners as has been granted to the	a feasible option as such issues can be
		serving Government employees, the	-
		Members were informed that the fitment	1 *
		benefit allowed to the pensioners was in	Departments with the Department of
		accordance with the recommendations	Expenditure for resolution.
oxdot		accordance with the recommendations	

of the Pay Commission.

On the demands for revision of pension of pre-1996 pensioners by notionally revising their pay as on 1.1.1996 and for extension of the liberalized provisions to pre-2006 retirees, it was informed that no such recommendations had been made by the 6<sup>1h</sup> Central Pay Commission.

On the issue regarding modified parity in terms of para 4.2 of DoP&PW's O.M. dated 1.9.2008, the Members mentioned that the orders issued in this regard were in accordance with not the recommendations of the Sixth Pav Commission who have recommended that the pensioners should also be extended the same benefit in fitment as in the case of serving employees. The representatives of DoP&PW and Department of Expenditure, however, informed that these orders were in conformity with the recommendations of the Sixth Central Pay Commission who have given different fitment methods for pensioners and the employees.

The representative of Department of Personnel & Training informed that the issues at 6.4 to 6.7 were under consideration with the National Anomalies Committee constituted under the Chairmanship of Secretary, DoPT after the Sixth Central Pay Commission. It was suggested that the recommendations of the Anomalies Committee may be awaited in this regard.

The members requested that the concern expressed by them may be conveyed to the Anomalies Committee. As there was no forum for Group B and A Officers for removing such anomalies, it was suggested by a Member that another Anomalies Committee may be constituted for the purpose.

(Action: DoPT)

It was decided to await the decision of Anomaly Committee. No action.

#### DoP&PW:

It was suggested that another Anomaly Committee may be constituted for Group B, C and D. This is again for DOPT to take action. No action is required on the part of DOP&PW.

6.8	Additional pension for service beyond 20	DoP&PW:
1	years of service:	No action is required to be taken.
	It was mentioned that this provision will	Hence, item is closed.
	not work as a disincentive to the employees	
	putting in longer years of service because	
	their pay will increase along with the	
	tenure which will have a direct bearing on	
	the pension payable to them	D.DeDW
6.9	A suitable alternative to merger of DR	DoP&PW  Foolian this item was taken up as one
	after it reaches 50% in view of VI CPC	Earlier this item was taken up as one
	recommendation against 50% DA/DR	of the agenda item in the JCM
	merger benefit to ensure revision at	meeting held on 18.5.2011 under the
	reasonable intervals.	Chairmanship of Secretary (P&PW).
		This item was examined in
	The merger of 50% of DA/DR as DP was	consultation with Department of
	recommended by the 5 <sup>th</sup> CPC which was	Expenditure and they intimated that as
	subsequently implemented w.e.f. 1.4.2004	per para 2(v) of Government
	as per the decision taken by the	Resolution No. 1/1/2008-IC dated 29 <sup>th</sup>
	Government. However, 6 <sup>th</sup> CPC has in para	August, 2008, the Government has
	4.1.18 recommended against merger of DA	accepted the 6 <sup>th</sup> CPC recommendation
	with basic pay at any stage. It was assured	to the effect that - the merger of
	that the matter would be considered as and	dearness allowance with basic pay at
	when situation so warrants.	any stage is not recommended
6.10	Appointment of 7 <sup>th</sup> Central Pay	DoP&PW:
0.10		No action is required to be taken.
	1	Hence, item is closed.
		Tience, item is closed.
	allowance and Hostel Subsidy, Festival	
	Advance	
	It was informed by the representative of	
	Ministry of Finance that it was too early to	
	say anything about constituting 7 <sup>th</sup> CPC at	
	this stage. The demands like HRA,	
	Children Allowance, LTC etc appeared	
	very far fetched and it was difficult to	
	consider the same.	
6.11	Restoration of commuted pension after	DoP&PW:
	12 years	No action is required to be taken.
	, and the second	Hence, item is closed.
	This issue was considered by the 6 <sup>th</sup> CPC	
	also who recommended in para 5.1.35 of	
	their report that there may not any	
	justification for decreasing the period of	
	restoration.	
6.12	Revision of Ex-gratia rates in respect of	
0.12	pre. 1986 CPF/SRPF retirees and their	
	*	
	families.	
		DoP&PW:
1 / 3		1
(a)	Revision of ex-gratia amount:	
(a)	Revision of ex-gratia amount:  It was informed that the proposal for	Revision of ex-gratia rates of CPF

<u></u>		
(b) & (c)	revision in the ex-gratia amount payable to CPF retirees/dependant family members, on the same analogy as has been done by Ministry of Railways in respect of SRPF beneficiaries w.e.f. 1.11.2006, was under consideration in consultation with Ministry of Finance, Department of Expenditure. As regards revision of ex — gratia amount payable to SRPF beneficiaries, the same was the concern of Ministry of Railways who may examine the matter at their level.  (Action Desk E & Action: Ministry of Railways)  DR and FMA to ex- gratia beneficiaries:  Once the ex- gratia amount is revised taking into account the current DR rate for both these categories the discrimination between the beneficiaries who retired prior to 1986 and afterwards will automatically go away and both the categories wi!! Start getting DR at the uniform rate. Regarding FMA facilities to such beneficiaries, the same could not be extended to them as they could not be equated with pensioners.  (Action Desk E & Action: Ministry of Railways)	rates as has been done in respect of SRPF beneficiaries is under active consideration at appropriate level.  Ministry of Railways: The proposal for revision of the amount of Ex-gratia being paid to the surviving pre 1.1.1986 State Railway Provident Fund (Contributory) (SRPFI retirees and to the eligible family members of deceased SRPFI optees on the analogy of consolidation already carried out in respect of pensioners and family pensioners in implementation of 6th CPC recommendations, is under consideration of this Ministry.  DoP&PW: The CPF beneficiaries would continue to get DR at old rates for the time being as in the case of SRPF beneficiaries.
6.13	Ex-gratia amount to be raised for CPF/SRPF retirees.	
(a)	Ex-gratia to CPF/SRPF retirees:  A proposal for revision in ex-gratia amount payable to CPF retirees/dependent family members was already under consideration in consultation with Ministry of Finance, Department of Expenditure. As regards revision of ex-gratia to SRPF beneficiaries, who had been given the benefit from 1.11.06, it was for the Ministry of Railways to examine and take action.  (Action Desk E & Action: Ministry of Railways)	DoP&PW: Revision of ex-gratia rates of CPF beneficiaries on the analogy of the rates as has been done in respect of SRPF beneficiaries is under active consideration at appropriate level.  Ministry of Railways: The proposal for revision of the amount of Ex-gratia being paid to the surviving pre 1.1.1986 State Railway Provident Fund (Contributory) (SRPFI retirees and to the eligible family members of deceased SRPF I optees on the analogy of consolidation

			already carried out in respect of
			pensioners and family pensioners in
			implementation of 6 <sup>th</sup> CPC
			recommendations, is under
			consideration of this Ministry.
	(b)	Uniform rates of DR:	DoP&PW:
	,		The CPF beneficiaries would continue
		Central Government employees who have	to get DR at old rates for the time
		retired on CPF benefits before 8.11.1960	being as in the case of SRPF
	·	and are in receipt of ex-gratia payment of	beneficiaries.
		Rs. 654/-, Rs. 659/- Rs. 703 and Rs. 965/-,	
		there is a difference of eight per cent of DR	
		between the category one and two. This	
	!	difference is continuing since the issue of	
		the order dated 16. 2.1997 because of the	
		fixation of quantum of ex-gratia for these	
		two types of categories. Once the ex- gratia	
		is revised taking into account the current	
		DR rate for both these categories the	
		discrimination will automatically go away	
		and both the categories will start getting	
		DR at the uniform rate.	
		(Action Desk E & Action: Ministry of	
	<u> </u>	Railways)	D. D.C. DXXI.
	I	Ex- gratia to those who voluntarily retired	DoP&PW: The proposal was taken up with
		after 20 years of service:	Department of Expenditure but the
		The matter is under examination in	same was not agreed to by them.  Deptt. Of Expenditure has taken a
		consultation with Ministry of Finance,	view that relief may be provided
		Department of Expenditure.	
		(Action Desk E & Action: Ministry of	directions of the Court. On the
		Railways)	request of the Staff side (JCM)
			made in the meeting held on
			18.5.2011 under the
			Chairmanship of Secretary
			(P&PW), the matter has been
			referred to the National Council
			headed by the Cabinet Secretary.
			Ministry of Railways:
			The mater regarding grant of ex-gratia
			to the surviving SRPFI retirees who
			had retired from service other than on
			superannuation after rendering 20
			years of service or more was taken up
			with the Department of Pension &
			Pensioners Welfare (DOP&PW) the
			nodal Department of the Government
			in such matters vide this Office
			Memorandum dated 30.3.2010. The
			DOP&PW vide OM No. 41/26/10-
I			DOI 601 W VIGC OW NO. 41/20/10-

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		P&PW(E) dated 2.11.2010 informed that the issue had been considered in consultation with the Department of Expenditure, Ministry of Finance and that the Department of Expenditure did not agreed to the proposal. Ministry of Railways, being the Administrative Ministry, cannot take any unilateral decision in the matter.
6.14	Ex-gratia should not be less than minimum pension and the same should be effective from 01/01/06.  It was informed that the proposal for enhancement of ex-gratia amount payable to CPF retirees/dependent family members @ Rs. 3500/- per month, being the minimum pension/family pension. was earlier taken up with Ministry of Finance, Department of Expenditure but the same was not agreed to A proposal for revision in ex-gratia amount payable to CPF retirees/dependent family members, on the same analogy as has been done by Ministry of Railways in respect of SRPF beneficiaries w.e.f. 1 11.2006, is under consideration in consultation with Ministry of Finance, Department of Expenditure	DoP&PW: Revision of ex-gratia rates of CPF beneficiaries on the analogy of the rates as has been done in respect of SRPF beneficiaries is under active consideration at appropriate level.  Ministry of Railways: This Ministry has initiated a proposal to revise the existing amount of Exgratia being paid to the surviving SRPF I optees and to the eligible family members of deceased SRPF I optees.
	Regarding SRPF retirees Ministry of Railways may take necessary action.  (Action Desk E & Action: Ministry of Railways)	
6.15	Extension of secondary family pension to	DoP&PW:
	It was informed that the proposal had already been considered but the same could not be agreed to .	No action is required to be taken.
6.16	Extension of benefit of enhanced family pension for 10 years even in cases of death after retirement.  The members were informed that the matter was under examination at present.  (Action DoP&PW)	DoP&PW: The matter was examined in consultation with Department of Expenditure. The same, however was not agreed to. The view is taken that 6 <sup>th</sup> CPC has made a special dispensation only for employees who die in harness
6.17	Fixed Medical Allowance to be enhanced to Rs. 1000/- p.m. w.e.f. 01/01/06	DoP&PW
	The Chairman apprised the members that	Further during the meeting with the representatives of staff side (JCM) on

	the Government had raised the amount of FMA to Rs.300/- p.m. from the existing amount ofRs.100/- p.m. to be effective from September 2008. He mentioned that though the amount of Rs.300/- per month appears inadequate, the Government could not raise it further due to constraints of resources.	under the chairmanship of Secretary, Pension, AR&PG the demand for enhancement of Fixed Medical Allowance amount for pensioners was also discussed. It was agreed that
		The Department of Pension and Pensioners' Welfare has since taken up the matter with Ministry of Health & Family Welfare and is pursuing the issue on regular basis. Comments of Ministry of Health & Family Welfare are awaited.
6.18	Implementation of Web Based Pensioners Portal-	
a)	Online Grievance redressal system:  The members were informed that the Department of Pension & PW would be monitoring the status of pending pensioners' grievances regularly and close such cases which were disposed of by the concerned Departments/Ministries. The monitoring would be done once in every two months.	DoP&PW: This is an ongoing exercise. For this the Department had organized the Review Meeting on 17 <sup>th</sup> and 18 <sup>th</sup> February, 2011 for the representatives of various Ministries and Departments, to reduce the pendency of pensioners' grievances registered in "Pension Portal"
	(Action: DoPW)	Secretary (P, AR&PG) has written a DO letter to all the secretaries of concerned Ministries/ Departments for intervention at their level for reviewing pensioners grievances and taking prompt steps for redressal of grievances. This has led to disposal of number of cases.
		Review Meeting, chaired by Secretary (P, AR&PG) was held on 16.6.2011 with the nodal officers of 12 Ministries/Departments who have high pendency in redressal of pensioners grievances.
		Workshop-cum-training was conducted for few Ministries/Departments, on 11.7.2011 who were finding a problem in

		handling a CDENCD AMS coffware a
		handling a CPENGRAMS software, a
1.)		grievance redressal mechanism.
b)	Grant in aid to pensioners Associations to cover 'Rent' for office accommodation:	DoP&PW:
		Review meeting was again chaired by
	This is well beyond the provisions of	Secretary (P, AR&PG) with
	approved scheme of Pensioners Porta!.	Ministries/Departments.
	There is no proposal under consideration at	-
	present to provide grant for 'renting of	This Department had received various
	accommodation' by the Pensioners'	suggestions from pensioners
	Associations. Some members of the	associations including making
	SCOVA pointed out that the stakeholders	provision for important items like rent
	were not involved at the time of framing	of accommodation, honorarium for
	the policy for release of grant to the	computer etc. These issues are being
	Pensioners' Associations in connection	examined in the context of granting
	with the implementation of Pensioners'	grant-in-aid to pensioners associations
	Portal. They suggested that the policy need	and extension of Mission Mode
	to be reviewed to make provision for	Project during the XII Plan period
	important items like rent of	(2012-17)
	accommodation, honorarium for computer	
	operator, etc. It was decided that the issue	
	would be examined in' consultation with	
	the Ministry of Finance and Planning	
	Commission after the Associations submit	
	their suggestions in this regard to the	
	Department of Pension & Pensioners'	
	Welfare.	
1610	(Action: DoPW)	70 P
6.19	The implementation of orders dated	DoP&T:
	01.09.2008 read with the orders dated	The issues were discussed in the
	14.10.08 is not correct for fixation of	second meeting of the NAC held on
	pension.	27 <sup>th</sup> March, 2010. Thereafter, the 3 <sup>rd</sup>
		meeting of the NAC was held on 15 <sup>th</sup>
	It was informed that the matter was	March, 2011 but these issues were not
	examined in consultation with the	discussed. All the pending issues
	Ministry of Finance.	including those related to pension are
	Ministry of Discours has absented that	now likely to be discussed in the next
	Ministry of Finance has observed that	meeting of the NAC.
	the orders contained in the OM dated	In record to the succession dies
	1.9.2008, 3.10.2008 and 14.10.2008 are	In regard to the suggestion that
	in conformity with the	another Anomalies Committee may be
	recommendations of the Pay	constituted for resolving the anomalies
	Commission and that no change in this	for Group B & A officers, this
	regard is required to be made. This	Department is of the view that it is not
	position has been clarified in Oms	a feasible option as such issues can be
	dated 11.2.2009 and 19.3.2010. The	taken up by the concerned
	CCS (Revised Pay) Rules and the pay	Departments with the Department of
		1 * *

employees and the same are not It was decided to await the decision of relevant to the revision of pension of Anomaly Committee. No action.

		pre-2006 pensioners. However as the matter was as an agenda item for the Anomalies Committee, it was felt to await the decision thereof.	
		(Action: DoPT)	
	6.20 &		
	6.21	reiterating that all the pensioners are at	
		liberty to ospit themselves with any of	
		the nearest CGHS hospital/dispensary may	6.20: This Ministry's OM No. S
		be widely circulated. Arbitrary orders	11011/7/99-CGHS (P) dated 27.4.11 -
		dated 01/08/1996 and 01/09/1996 issued by	'Medical facilities for in-patient
		Ministry of Health and Director of CGHS may be withdrawn and the benefit of	treatment and post-operative follow-up treatment to CGHS beneficiaries in
		CGHS facilities be allowed to the	Non-CGHS areas' has been circulated
İ		pensioners of Department of Post and	
		Department of Telecom as specially	Government of India and other
		provided in the order of the Department of	
		Personnel and Pension.	available on the website. A copy of
		The MOS (PP) informed that	the same is enclosed for ready reference. [Appendix –IV]
		representative of Ministry of Health was	[Appendix -1v]
		not present hence it was difficult to	<b>6.21</b> : A proposal for merger of 19
		comment on the same. He, however,	P&T dispensaries in 12 cities with
		assured that the matter would be taken up	CGHS is under consideration in
		with the Ministry of Health and Family Welfare.	consultation with Department of Posts.  A decision on the withdrawal of this
		(Action: Ministry of Health & Family	Ministry's letter No. S 11011/46/95-
İ		Welfare)	CGHS D-I/CGHS (P) dated 1.8.1996
			(Appendix – V)cannot be taken till a
			final decision on the proposed merger
			of P&T Dispensaries under CGHS arrived at.
			arrived at.
	6.22	Early commencement of meeting of	DoP&T:
		National Anomalies Committee to settle all anomalies arising out of 6 <sup>th</sup>	The issues were discussed in the second meeting of the NAC held on
		central pay commission	27 <sup>th</sup> March, 2010. Thereafter, the 3 <sup>rd</sup>
		recommendations.	meeting of the NAC was held on 15 <sup>th</sup>
		The representative of DOPT informed	March,m 2011 but these issues were
		that the National Anomalies Committee	not discussed. All the pending issues
		had met twice on 12 <sup>th</sup> December, 2009	including those related to pension are
		and 2th March, 2010. The next meeting of the Anomalies Committee is likely	now likely to be discussed in the next meeting of the NAC.
		to be held shortly.	mooning of the IVAC.
			In regard to the suggestion that
		(Action: DoPT)	another Anomalies Committee may be
•			constituted for resolving the anomalies for Group B & A officers, this
			Department is of the view that it is not
			a feasible option as such issues can be

	T	T	
			taken up by the concerned
			Departments with the Department of
			Expenditure for resolution.
			It was decided to await the decision of
			Anomaly Committee. No action.
	6.23	Grant of concessional telephone facilities	Department of posts
		to retired P&T Employees.	Comments awaited
		This matter is under consideration in the	
		DOT in consultation with Department of	Department of Telecommunication
		Posts.	
		(Action: Department of	In this regard, it is intimated that
		Telecommunication & Posts)	Department of Posts had taken a lot of
			time (i.e. more than an year) to supply
			information in respect of number of
			retired employees (or their spouses if
			employee has expired). As on date the
			matter is under submission to
			competent authority for decision.
	6.24 (i)	The existing Pensioners of Department of	
		Posts and Telecom covered by P&T	Comments awaited
		Dispensaries are neither considered for	Wasaaraayo Wii Wasaa
		treatment of ospitalization facilities nor	Department of Telecommunication
j I		for Fixed Medical Allowance.	Comments awaited
		The state of the s	Communication arrangement of the control of the con
	(ii)	Pensioners falling within the limit of P& T	
	()	Dispensaries /CGHS Hospitals may be	
		allowed to opt for P&T Dispensaries or	
		drawl of Fixed Medical Allowance.	
		The matter is covered under P& T	
		dispensary medical facilities to P& T	
		<del>-</del>	
		serving! Retired employees, P&T medical	
		facilities are administered by Department	
		of Telecom/Posts. The matter would be	
		taken up with them to settle.	
		As records necessary of CDMA to the control	
		As regards payment of FMA to pensioners	
		who are residing within the area covered	
		under P& T dispensaries, it was pointed	
		out that this issue had also been discussed	
	<b>!</b>	in the meeting of JCM chaired by the	
		Cabinet Secretary couple of months back	
		and it was emphasized that considering the	
		increasing medical requirement of old	
		pensioners it was not in the interest of such	
		pensioners to avail FMA. Also there were	
		operational difficulties if such dispensation	
		was allowed.	
		(Action: Department of	
		Telecommunication & Posts)	
	6.25	Extension of Benefits of Modified	Ministry of Defence:
		· · · · · · · · · · · · · · · · · · ·	

Parity to Pre-Jan 06 retiree Service A proposal was received from Se	
Officers HQrs in regard to the Majors that	
The matter is under consideration of the were not benefited by modified p	arity
Ministry of Defence. clause but benefited only	by
	ther
(Action: Ministry of Defence)   Commissioned Officers	were
benefited by modified parity cla	use.
They also requested for shifting	
cut off date from 1.1.2006	to
31.1.2006. Both the issues were t	aken
up with DOP&PW and Ministr	y of
Finance. Ministry of Finance.	
Department of Expenditure reje	
the proposal stating that sir	
proposal from civil side was also	
agreed to. Hence our above prop	
was also not acceded to.	Obui
6.26 Disability Pension: Extension of benefit Ministry of Defence:	
to Pre-Jan 2006 disability Pensioners. In this regard Order	No.
As no one from the Ministry of 17(4)/2008(1)/D (Pen/Policy)/ - V	ol –
Defence was available, on the basis of V dated 15th February, 2011 has to	een
comments received from the issued (copy enclosed). [Appended]	
Department, the members were VII	,
informed that the proposal for	
extending modified parity to disability/	
war injury element has not been agreed	
to by Department of Expenditure,	
Department of Expenditure have	
however, advised the Ministry of	
Defence to reprocess the case in the	
light of provisions available on civil	
side. The matter has been referred by	
Ministry of Defence to CGDA for their	
expert opinion.	
As regards the reply from Department	i
of Pension & Pensioners' Welfare it	
was informed that the same has already	ļ
been sent to Ministry of Defence for	
further necessary action at their end	- 1
wherein Ministry of Defence has been	-
informed that the provision of broad	i
banding in the Disability pension	
already existed in the civil side since	
1.1.1996.	
(Action: Ministry of Defence)	
6.27. Companion facility in the same class to all Ministry of Railways:	
complimentary pass holders of Railways. As per Railway Servants (Pass) Ru	
Cut off age limit for this purpose should be 1986 facility of attendant is allow	ved
the same as for concessions extended in on 1st class pass and 1st "A" class p	ass
railway fares. valid in 1 <sup>st</sup> Class/2 <sup>nd</sup> AC class	of

			trains The offer Jent 1
		It was decided that the matter may be	
		examined by Ministry of Railways and the	railway employee and has to travel in
		Department of Pension & Pensioners'	second/sleeper class. However, the
		Welfare informed of the decision.	provisions have been amended and
			retired senor citizen railway
		(Action: Ministry of Railways)	employees who are 65 years and
			above and are holding 1st A/1st class
			passes have been allowed the option of
			the facility of travel with the
			companion, in lieu of an attendant, in
			sleeper class; or a companion in higher
			class entitled to the retired employee,
			on payment of full difference of fare
			between SL/2 <sup>nd</sup> class and the class in
			which retired railway employee travels
			except in Rajdhani/Shatabdi trains.
			In the case of retired railway
			employees who are 70 years of age
			and above, the facility of companion
			in higher class is available on payment
			of 1/3 of difference of fare between
			second sleeper class and the higher
			class in which the employee and companion travel. This slab wise
			attendant/ companion facility takes
	i		into account the increase in hardship
	1		with the advancing age. Financial
			interests of the railway are also taken
1			care of simultaneously by not making
			the facility of absolutely free. Further
			liberalization of the rules to allow the
			facility of companion to all the Post
	1		Retirement Complimentary pass
			holders has not been found feasible.
			The provision regarding companion to
			pass holders has no linkage with the
			senior citizen status to general public
			in securing concession in rail fare
			which follows different age limits for
			men and women for senior citizenship
			and the two categories cannot be
	6.28	T 1 ·	compared.
	·	A I D D T	Ministry of Railways:
	l l	TT 's 1 a 1 s	The matter is under examination in
		Committees.	consultation with Zonal Railways.
		Ministry of Railway informed that they	
		have their own norms in nominating the	
		pensioners associations to be represented	
		- Jo so represented	
		15	

	on their various Railway Hospital	
	Advisory Committees and the	
	membership of SCOVA or other such	
	bodies would not entitle a person to be	
	automatically represented on such	
	Committees. Secretary (pension,	
	AR&PG) asked the representative of	
i	Ministry of Railways to examine the	
	suggestion and let the Department of	
	Pension and PW know about the same.	
	(Action: Ministry of Railways)	

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Government of India Ministry of Finance Department of Expenditure Central Pension Accounting Office Trikom-II, Bhikaji Cama Place New Delhi

CPAO Toch/SCONA/P&PW/2016-11 -91)

15.11.2010

Ήn.

The Executive Directors
All Authorised Banks

### CIRCULAR

The 10th moding of Standing Committee of Voluntary Agencies (SCOVA) was held on 20th September, 2010 under the chairmanship of Shri. Prithviraj Chavan, Hon'ble Minister of State (PP).

Recording in view the delay in finalization of pre-2006 cases, disbursement of arrears in accordance with recommendations of  $6^{th}$  Central Pay Commission to pensioners, non/delayed submission of Annexure-III by banks to Pay and Accounts Officers, and unsatisfactory redressal of pensioners' grievances, the following instructions issued by Government of India Department of Pension & Pensioners Welfare (DOPPW), CPAO and Reserve Bank of India are once again reiterated for compliance by all authorized banks:-

- CPAO's Office Memorandum No. CPAO/Tech./6<sup>th</sup> Pay Commission/2008-09/1313, dated 28<sup>th</sup> November, 2008 (available on CPAO's website), instructing banks to ensure that the due and drawn statement for Post-2006 pensioners is also provided to the pensioners by the paying branch as is done in the case of Pre-2006 pensioners. The pension slip and endorsement of revision of pension in both halves of PPOs may also be made by the paying branches.
- Department of Pensions & Pensioners Wolfare Office Memorandum No.38/37/08-P&PW (A)-Pt-1 dated-14<sup>th</sup> October, 2008 and CPAO's Office Memorandum No. CPAO/Tech/Nodal Officers/Min/2009/304 dated-22<sup>nd</sup> September, 2008 instructing authorized banks to send consolidated information of pensioners/family pensioners in Annexure-III. The timeline for completing this exercise was 31<sup>st</sup> July 2010 as decided in the meeting convened on 15<sup>th</sup> June, 2010 under the Chairmanship of Secretary (Pensions).
- 3) CPAO's Office Memorandum No. CPAO/Tech./6<sup>th</sup> CPC/2008/Misc/573 dated-29<sup>th</sup> December 2009, followed by OM of even No.540 dated-8<sup>th</sup> July, 2010, instructing banks to inform on a bi-monthly basis details of the date of first credit.
- Reserve Bank of India vide GAD No. H-3078/45.01-001/2008-09, dated 1<sup>th</sup> October, 2008, instructing banks to take pensioners friendly measures so that hassle free services are provided to pensioners like:-
- Consequent on establishment of the CPPCs, pension-paying branch would not have any pension related papers and therefore would not be able to settle pensioners' complaints directly. Banks, while setting up CPPCs, should evolve a system so that the pensioners have a regular forum for interaction and settlement of grievances.

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- At locations outside the CPPC there should be designated Nodal Officers for pension related complaints who should be easily accessible to the pensioner and who should hold regular meeting at different locations in their jurisdiction on the lines of pension adulat.
- Fach bank should establish a toll free dedicated pension line manned by trained persons with access to the database to answer queries, note down and readdress complaints etc.
- Bank's internal inspection of its branches should include specific points such as, delays in the start of pension, payments of Deamess Relief, correctness of pension/family pension etc.
  - Nodal Officers/Inspection Officers should randomly contact the pensioners who visit the branch during inspection and check on the quality of service provided or any problem faced by the pensioners.

The internal inspection/audit should during inspections/audit randomly call the pensioners whose phone numbers would be available with bank branch to enquire about their satisfaction with pension related service.

Regular training sessions for bank personnel dealing with pension matters may be organized in consultation with the concerned Government Department.

Reserve Bank of India vide GAD No. H-3085/45.01.001/2008-09, dated 1st October, 2008, has brought into notice to all authorized banks the recommendations of Prabhakar Rao Committee, set up under the chairmanship of Sh. Prabhakar Rao, former Controller General of Accounts to review the Customer Service provided by banks. Some of the recommendations are:

 Bank staff both operative and supervisory needs to be suitably sensitised to the important and socially useful work of pension payment.

Internal inspections of banks need to lay emphasis on pension transactions in the evaluation of the quality of work of the branch. A specific questionnaire covering all aspects of pension payment may be devised for banks for use during inspection of pension paying branches.

Banks should comply with all the provisions intended to protect the interests of the pensioner such as avoiding delays at Link Branches and Pension Paying Branches, issue of pension payment slip, restoring full pension after 15 years as directed in the PPO itself, ensuring that overpayments are not made since this will lead to later hardship to the pensioner, etc. In all these cases there are clear instructions which only need to be followed. Controlling offices of branches should lay a specific focus on this during their inspections.

Bank/ Reserve Bank Inspecting Officers should during inspections, randomly call up pensioner whose phone numbers would be available at the branch and enquire about their satisfaction with the pension-related service. This would give a boost to the pensioners' self-esteem, enhance their belief in the bank's commitment to their welfare and allow them an opportunity to present their point of view directly to a responsible bank officer.

Bank Managers need to have structured interaction with pensioners on a cross section of pensioners serviced at the branch on a regular quarterly basis. This is especially required wherever the number of pensioners (of all Government and Departments) exceed a fixed number, say, 100 or 200.

THE

Vi. Regular training sessions for ban, personnel dealing with pension matters may be organised in consultation with the concerned Government departments, such the Control Pension Accounting Office Controller. Defence Pensions, etc. in view of the fact that panil personnel are constantly rotated, there is a need for such training to be on an ongoing basis.

viii: Bania should follow up actively and ensure that, wherever possible, pensioners who have retired earlier conver, their pension accounts to joint accounts.

Nominations also should invariably be taken.

The Committee considers that development of a centralized pension cell in each bank is essential and necessary is an important area in the application of evolving technology for pensioners' payment process. The Committee, therefore, recommended that all the banks may move towards the development of a centralized pension payment module within a time frame to be worked out with the respective Government agencies.

All banks are, accordingly, directed to ensure moticulous compliance with Government orders referred to above and such other orders issued hereafter having a direct impact on pensioner convenience and satisfaction.

(H.Afheli)

Copy for-

Dy. Controller of Accounts

- The Chief General Manager (DG&BA), Reserve Bank of India, Corporate Office. Byoulia Office Building, Opp. Mumbai Central Section. Byoulla, Mumbai-400008.
- The Joint Secretary (BO), Ministry of Finance, Department of Financial Services, 3rd Floor, Jeevan Deep Building, New Defhi-110001
- The Joint Controller General of Acounts, O/o Controller General of Accounts, Lok Nayak Bhawan, Khan Market, New Delhi-110003
- The Director, Department of Pension & Pensioner's Welfare, 3<sup>rd</sup> Floor, Lok Nayak Bhawar, New Delhi-110003
- All Nodal Officers and Authorized Banks.

Dy. Controller of Accounts

# भारतीय रिजर्व रैंक RESERVE BANK OF INDIA

www.rbi.org.in

DGBA.GAD.No.H - 2084/45.03.001/2009-10

September 1, 2009

The Chairman / Managing Director/ Chairman & Managing Director State Bank of India, its Associates & Nationalised Banks

Dear Sir,

Issue of due-drawn statement to pensioners/ family pensioners by Public Sector Banks

We have been informed by the Ministry of Railways (Railway Board), New Delhi that some of the Pensioners' Associations have brought to their notice that banks are not advising the pensioners the details of payments made to them on account of the revised pension. Hence, in order to make the procedure of payment of arrears more transparent, Ministry of Railways has requested us to issue instructions to all Public Sector Banks to provide a copy of the 'due and drawn' statement to the pensioners.

1. We, therefore, advise you to issue suitable instructions to your pension paying branches for issuance of 'due and drawn' statement in the prescribed form (copy enclosed) to Railway pensioners, whenever there is a change/ revision in their pension, so as to avoid inconvenience to the pensioners. The action taken in the matter may please be communicated to the Ministry of Railways (Railway Board). Government of India, under advice to us.

Yours faithfully,

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(G.C.Biswal) Deputy General Manager

Encl: as above

थह थिपाम आहे एसओ १८०१ (३००) प्रचानिक्स है ।

ारकारी और कि लेखा सिमार्केन्द्रीय धार्यास्य भागवासा ऑफिस विस्थित, ४ थी मेरिस्स हुं हि बेन्द्रस रेखने मेटिकन के सामने फल्यान्सा, हुं हिन्साठ साथ

This Department is ISO 9001-2000 certified

Department of Government & Bank Accounts, Central Office, Opp, Alumbai Central Raffway Station, Byoulia, Munibat - 400 008

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APPENIDIX-III

Covernment Conductions of Market Conference (Rallwar Fource)

RbA No. 65 /2009

No 2008 ACH 21/26

New Delni, autori DV 10.2009

FARCACE
Ali Zona, Railways and PUs etc.

Sub: Issue of due-drawn statement to pensioners/family pensioners by Public Sector Banks.

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References were being received from Pensioners and their Associations about non-supply of due-drawn details of pension arrear payments made by the banks, consequent upon implementation of recommendations of  $\mathcal{C}^{0}$  CPC.

The matter was taken up with Reserve Bank of India to issue suitable instructions in the matter to the banks. Reserve Bank of India vide letter no. DGBA GAD.No.H-2084/45.03.001/2009-10 dated 01.09.2909 has since directed the CMD/MDs of the Banks to issue suitable instructions to their branches for issuance of due and drawn statement in the prescribed form to the Railway pensioners, whenever there is a change/revision in the pension so as to avoid inconvenience to the pensioners. A copy of the above instructions is enclosed for information and necessary action.

DA: As above

(S.N. Mathur) Director Finance/CCA Railway Board



### Government of India Ministry of Health and Family Welfare Department of Health & Family Welfare Nirman Bhawan, New Delhi 110 108

No: S.11011/7/99-CGHS (P)

Dated, the 27th April, 2011

# OFFICE MEMORANDUM

Subject:

<u>Medical Facilities for inpatient treatment and post-operative follow-up treatment to CGHS Beneficiaries in Non-CGHS areas.</u>

The undersigned is directed to invite attention to the Office Memorandum of even number dated 30<sup>th</sup> September, 1999, issued by the Ministry of Health & Family Welfare on the above subject and to state that keeping in view the difficulties being faced by the pensioner CGHS beneficiaries residing in non-CGHS covered areas, it has now been decided to liberalise the CGHS Rules with regard to pensioner CGHS beneficiaries and serving employees, as below, to enable them to avail medical facilities for in-patient treatment and post-operative follow-up treatment:

- a) (i) CGHS pensioner beneficiaries (and their dependant and eligible family members), who are holding a valid CGHS Card and are residing in a non-CGHS areas shall be eligible to obtain treatment from Government hospitals (Central Government / State Government / Local self Government / hospitals recognised under Central Services (Medical Attendance) Rules, 1944 / hospitals and clinics empanelled under Ex-Servicemen Contributory Health Scheme (ECHS) and submit the medical reimbursement claim to the Additional Director / Joint Director of CGHS of the CMO in charge of CGHS Wellness Centre, where the CGHS is registered.
  - (ii) In case of non-emergency treatment from hospitals approved under Central Services (Medical Attendance) Rules, 1944 and Ex-Servicemen Contributory Health Scheme (ECHS), it is necessary to obtain prior approval from CMO in charge of concerned Wellness Centre where the CGHS card is registered.
  - (iii) In case of medical emergency, treatment may be obtained from any hospital and medical claim shall be submitted to Additional Director / Joint Director, CGHS of the concerned city through CMO in charge of the Wellness Centre, where the CGHS card is registered.
  - (iv) Reimbursement shall be limited to the CGHS rates of the city where the card is registered and as per the ceiling rates and ward entitlements or as per actuals, whichever is lower.
  - (v) CGHS pensioner beneficiaries / serving Central Government employees (and their dependant and eligible family members) and holding a valid CGHS Card and on a visit to non CGHS covered area may obtain treatment under emergency from Government hospitals (Central Government / State Government / Local self Government / hospitals recognised under Central Services (Medical Attendance) Rules, 1944 / hospitals and clinics empanelled under Ex-servicemen Contributory Health Scheme (ECHS) and the medical claim shall be submitted to Additional Director / Joint Director, CGHS of the concerned city through CMO in charge of the Wellness Centre, where the CGHS card

-22-

is registered in case of pensioners, etc., and to the concerned Ministry ( Department ) office in case of serving employees.

- (vi) Reimbursement shall be limited to the OGHS rates of the bity hearest to the place, where treatment is obtained and as per the ceiling rates and ward entitlements or as per actuals, whichever may be less.
- p. (i, CGHS pensioner beneficiaries (and their dependant and eligible family members), who are noiding a valid CGHS Card and residing in a non-CGHS areas shall be eligible to obtain post operative follow-up treatment from Government hospitals (Central Government / State Government / Local self Government / nospitals approved under Central Services (Medical Attendance) Rules, 1944 / hospitals and clinics empanelled under Ex-servicemen Contributory Health Scheme (ECHS) in follow up cases of Renal Transplant surgery, Knee and Hip Joint Replacement, Cancer treatment, Neuro-surgery and cardiac surgery. However, prior permission is to be obtained from the CMO in charge of the concerned Wellness Centre, where the CGHS card is registered.
  - (ii) Permission shall be issued for 3 to 6 months at a time and may be extended based on medical requirement. Reimbursement for consultation, procedures and investigations shall be limited to CGHS rates of the city, where the card is registered and as per the ceiling rates and ward entitlements or as per actuals, whichever may be lower. OPD medicines shall be obtained from the concerned Wellness centre for a maximum period of 3 months at a time.
- Wherever treatment is obtained from a hospitals approved under Central Services (Medical Attendance) Rules, 1944 / ECHS approved hospital, the beneficiaries (as in (a), (b) & (c) above) shall submit a certificate from the hospital that they have not charged more than the approved applicable hospitals approved under Central Services (Medical Attendance) Rules, 1944 / ECHS rates.
  - d) This Office Memorandum supersedes the earlier OM of even number dated 30<sup>th</sup> September 1999.
  - e) This arrangement is provisional and would be in place till such time the proposed Health Insurance Scheme for Central Government employees & pensioners is brought into effect.
  - f) These orders will come into effect from the date of issue.

[K Ravij Director

[Tel: 2306 3483]

1 Al. Ministries / Departments, Government of India

2 Director, CGHS, Nirman Bhawan, New Delni.

3 All Additional Directors /Joint Directors of CGHS cities outside Delhi

4 All Pay & Accounts Officers under CGHS

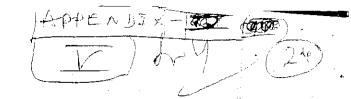
Additional Director (Hqrs) / Additional Director (SZ) / Additional Director (NZ) / Additional Director (CZ) / Additional Director (EZ), CGHS, New Delhi

5 JD (Gr.)/JD(R&H), CGHS Delhi

7 CGHS Desk-I/Desk-II/CGHS-I/CGHS-II, Dtc.GHS, Nirman Bhawan, New Delhi

8 Estt. I/ Estt. II/ Estt. III/ Estt. IV Sections, Ministry of Health & Family Welfare

9 Admin.L./ Admin.H. Sections of Die.GHS.



No.3-11011/46/95-CGHS D-I /35/36(2)
Government of India

Ministry of Weelth and Family Welfare

per cut advacued; (Separt-ent of Beelth)

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Nirman Bhaven, New Jelid Dated the ist suguat, 1976

The Director, COM, Niran Dhnynn, New Delhi

Subject: - Extension of CSES to the pensioners of Post and Telegraph Department.

Gir,

Har directed to say that the issue of extension of CGHS medical facility to the retired employers of Post and Telegraph Department has been under consideration of this Ministry for some time post. It has now been decided that those Post and Telegraph pensioners who were newbers of CGH Joheme prior to retirement may be allowed to transfer their CHHS Cards from one CGHS covered Dity to snother CGHS covered city. However, the ost and Telegraph Densioners who were not participating in CHHS while in service may not be extended this facility.

Yours faithful y,

- (עות יוענעונני)

UNDER DECEMBER OF THE POUT. OF THIS

2079 to:-

. Mi Additional Sirectora/ sputy Directors of CGRS.

2. Deportment of Post and Telegraph, Sancher Bhevan, New Delbi!

3. Comy for Folder.

(TRAHAN DEW)

UNDER SECRETARY TO THE POVE. OF INDIA

18. 1705.12008 - 16. (Man/Policy) - North Covernment of Indu Winners of Defence Department of De-Servicemet, Welliam Sens Bhayan, New Delh.

17" Feb. 2011

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The Chief of Army Staff The Chief of Naval Staff

Subject: Rationalization of casualty pensionary awards for the Armee Forces Officers and Personnel Below Officer Rani (PBOE: - Special benefits in cases of death and disability in service prior to 1.1.2006 - reg.

The undersigned is directed to refer this Ministry letters No 17(4)/2008(1)/ Sir. D(Pen/Policy) dated 11.11.2008 and No 16(6)/2008(1)/D(Pen/Policy) dated 4.5.2009, issued in implementation of the Government decision on the recommendations of Sixth CPC for revision of Disability / Liberalized Disability / War injury pension and Special family pension / Dependent pension (Special) / Liberalized family pension Dependent pension (Lineralized) / 2nd life award (in case of PBOR) for the Armed Forces Officers and Personne) Below Officer Rank (PBOR) retired / discharged / died / invalided out from service prior to 1.1.2006.

The question of grant of modified parity between pre-2006 and post-2006 Armed Forces pensioners drawing pension under casualty pensionary awards has been under consideration of the Government for quite some time. The President is pleased to decide the following provisions mentioned in succeeding paragraphs for revision of pension / family pension for pre-2006 Armed Forces pensioners / family pensioners drawing pension under . casualty pensionary awards-

# Special Family Pension

The special family pension revised in terms of this Ministry's letter dated 11.11.2008 read with letter dated 4.5.2009, shall not be less than 60% of the minimum of the pay in the pay band plus Grade pay, Military Service pay, "X" Group pay where applicable / minimum of pay in case of FIAG and above pay scales, in the revised pay structure introduced from 1.1.2006 corresponding to the pre-revised scale neld by the deceased Armed Force personnel at the time of death, subject to a minimum of Rs. 7,000/- per month.

# Dependent Pension (Special)

The dependent pension (special) revised in terms of this Ministry's letter dated 11.11.2008 read with letter dated 4.5.2009, shall not be less than 50% of the special family pension worked out based on 60% of the minimum of the pay in the pay band plus Grade pay, Military Service pay, 'X' Group pay where applicable / minimum of pay in case of HAG and above pay scales, in the revised pay structure introduced from 1.1.2006 corresponding to the pre-revised scale held by the deceased Armed Force personnel at the time of death, subject to a minimum of Rs. 3,500/- per month.

# Second Life Award (Special Family Pension) in respect of PBOR including Non-Combatants (Enrolled)

The second life award (special family pension) revised in terms of this Ministry's letter dated 11.11.2008 read with letter dated 4.5.2009, shall not be less than 50% of the special family pension worked out based on 60% of the minimum of the pay in the pay band plus Grade pay, Military Service pay, 'X' Group pay where applicable in the revised pay structure introduced from 1.1.2006 corresponding to the pre-revised scale held by the deceased Armed Force personnel at the time of death, subject to a minimum of Rs. 3,500/-per month.

#### Liberalized Family Pension

- 6. The liberalized family pension revised in terms of this Ministry's letter dated 11.11.2008 read with letter dated 4.5.2009, shall not be less than the minimum of the pay in the pay band plus Grade pay, Military Service pay, 'X' Group pay where applicable / minimum of pay in case of FIAG and above pay scales, in the revised pay structure introduced from 1.1.2006 corresponding to the pre-revised scale held by the deceased Armed Force personnel at the time of death.
- 6.1 In case where child/children of an Armed Force personnel is in receipt of Liberalized family pension, the revised pension of all children together in terms of this Ministry's letter dated 11.11.2008 read with letter dated 4.5.2009, shall not be less than 60% of the minimum of the pay in the pay band plus Grade pay, Military Service pay, 'X' Group pay where applicable / minimum of pay in case of FIAG and above pay scales, in the revised pay structure introduced from 1.1.2006 corresponding to the pre-revised scale held by the deceased Armed Force personnel at the time of death subject to a minimum of Rs. 7,000/-per month.

# Dependent Pension (Liberalized)

7. The dependent pension (liberalized) revised in terms of this Ministry's letter dated 11.11.2008 read with letter dated 4.5.2009, shall not be less than 75% (in case both parents are alive) and 60% (in case of single parent / dependent brother(s) and sister(s)) of the minimum of the pay in the pay band plus Grade pay, Military Service pay, 'X' Group pay where applicable / minimum of pay in case of HAG and above pay scales, in the revised pay structure introduced from 1.1.2006 corresponding to the pre-revised scale held by the deceased Armed Force personnel at the time of death.

# Second Life Award (Liberalized family pension) in respect of PBOR including Non Combatants (Enrolled)

8. The second life award (liberalized family pension) revised in terms of this Ministry's letter dated 11.11.2008 read with letter dated 4.5.2009, shall not be less than 60% of the Liberalized family pension worked out based on the minimum of the pay in the pay band plus Grade pay, Military Service pay, 'X' Group pay where applicable / minimum of pay in case of HAG and above pay scales, in the revised pay structure introduced from 1.1.2006 corresponding to the pre-revised scale held by the deceased Armed Force personnel at the time of death.

## Disability Pension

- The disability element revises in terms of Para LLO of this witnessity's letter dated  $\sim 1.2000$ , small not be less than 30% of minimum is the par in the pay band plus Grade pay williamy Service pay. W. Group pay where applicable in the revised pay structure introduced from 1.12000 corresponding to the pre-revised scale nero by the Armed Forces personne, at the time of retirement discharge invalidment for 100% disability.
- 6.7 bor disability resisting 100%, the disability element shall be proportionately reduced as per the period and degree of disability already accepted.
- In case: where permanent disability it not test than 60%, the disability pension (i.e. total of service element revised in terms Para 1... of this Ministry's letter dated 4.5.200% plus disability element) shall not be less than 60% of minimum of the pay in the pay band plus Grade pay. Military Service pay, 'M' Group pay where applicable minimum of pay in case of HAC and above pay scales, in the revised pay structure introduced from 1.1.2006 corresponding to the pre-revised scale held by the Armed Force personnel at the time of retirement/discharge/invalidment, subject to minimum of Rs. 7,000% per month.

# Liberalized Disability Pension

- 10. The disability element revised in terms of Para 2.2 of this Ministry's letter dated 4.5.2009, shall not be less than 30% of minimum of the pay in the pay band plus Grade pay, Military Service pay, 'X' Group pay where applicable 'minimum of pay in case of HAG and above pay scales, in the revised pay structure introduced from 1.1.2006 corresponding to the pre-revised scale held by the Armed Force personnel at the time of retirement / discharge / invalidment for 100% disability.
- 10.! For disability less than 100%, the disability element shall be proportionately reduced as per the period and degree of disability already accepted. However, in no case the revised liberalized disability pension (i.e. aggregate of service element revised in terms Para 2.) of this Ministry's letter dated 4.5.2009 plus disability element) shall be less than 80% of minimum of the pay in the pay band plus Grade pay, Military Service pay, 'X' Group pay where applicable / minimum of pay in case of FIAG and above pay scales, in the revised pay structure introduced from 1.1.2006 corresponding to the pre-revised scale held by the Armed Force personnel at the time of retirement/discharge/invalidment.

### War Injury Pension

- The rates of war injury element revised in terms of Para 2.3 of this Ministry's letter dated 4.5,2009, shall not be less than 100% in case of invalidment and 60% in case of retirement/discharge, of minimum of the pay in the pay band plus Grade pay, Military Service pay, 'X' Group pay where applicable / minimum of pay in case of HAG and above pay scales, in the revised pay structure introduced from 1.1.2006 corresponding to the prerevised scale held by the Armed Force personnel at the time of retirement / discharge / invalidment for 100% disability.
- 11.1 For disability less than 100%, the disability element shall be proportionately reduced as per the period and degree of disability already accepted.

- Ministry's letter dated 4.5.2009) and war injury element shall not exceed the minimum of the pay in the pay band plus Grade pay, Military Service pay, 'X' Group pay where applicable / minimum of pay in case of HAG and above pay scales, in the revised pay structure introduced from 1.1.2006 corresponding to the pre-revised scale held by the Armed Force personnel at the time of retirement/discharge/invalidment. The ceiling on aggregate of war injury pension with reference to minimum of the pay in the revised pay structure, applicable from 1.1.2006, as stated above shall stand removed with effect from 1.7.2009.
- 12. All other terms and conditions for revision of pension /family pension in respect of pre-2006 Armed Forces pensioners/family pensioners drawing pension under casualty pensionary awards which are not affected by the provisions of this letter will remain unchanged.
- 13. The actual benefit accrued on account of these orders shall be payable with effect from 1.1.2006.
- 14. All Pension Disbursing Agencies (PDAs) handling disbursement of pension to the Defence pensioners are hereby authorized to pay revised disability / liberalized disability / war injury pension / special / liberalized family pension to the existing pensioners under these orders without any further authorization from the concerned Pension Sanctioning Authorities. However, PCDA (Pensions) Allahabad will issue further suitable implementation instructions while circulating these orders to all the PDAs concerned. Action as prescribed in Para 16.4 of this Ministry's letter dated 11.11.2008 may also be taken by the PDAs in the cases covered under these orders.
- 15. This issues with the concurrence of Finance division of this Ministry vide their UO No 553/Fin/Pen/2011 dated 15.02.2011.

16. Hindi version will follow.

Yours faithfully

[Malathi Narayanan]

Under Secretary (Pen/Policy)

Copy to-

As per standard distribution list.

# Ministry of Personnel, Public Grievances & Pensions (Department of Pension & Pensioners' Welfare)

# AGENDA ITEMS FOR 20<sup>TH</sup> MEETING OF STANDING COMMITTEE OF VOLUNTARY AGENCIES (SCOVA) TO BE HELD ON 21<sup>ST</sup> SEPTEMBER, 2011

SI. No.	WITHDRAW NEW PENSION SCHEME AS ALSO THE PFRDA BILL FROM THE PARLIAMENT.  Pension @ 50% of last pay drawn has been recognized as a statutory and Fundamental Right to Property by the Supreme Court of India. The steps taken by introducing a new Pension Scheme requiring employees to contribute to a fund and to earn pension through investment in equities with no guarantee for statutory pension @ 50% of last pay drawn is an illegal move which is also ultravires to the Fundamental Right to Property as enshrined in the Constitution. It has rendered this social security in old age contingent upon market forces and therefore, be ending in negation of any pension.  The pensioners are totally opposed to these measures. There is hardly any justification for introduction of the New Pension Scheme. It's compulsory implementation in respect of a section of Government employees, who entered service on or after 1-1-2004 was not only not warranted, but was also illegal too being a discriminatory measure. It is therefore, demanded that the New Pension Scheme as also the PFRDA Bill may be withdrawn.
	(Comments sought from Department of Financial Services )
2.	Issue of Revised PPOs for pre and post 2006 retirees- Status thereof
	(Comments sought from DOP&PW, CGA/CPAO/Railways/Defence/Posts/Telecommunication)
3	Revision of Pension/Family Pension Vth CPC: In several cases, though Pension/Family Pension was revised in accordance with vth CPC yet the revision was not done in accordance with OM F.No. 45/10/98-P&PW (A) dated 17/12/1998. On the plea that the concerned person did not apply for it.  In this connection, the date for submission of applications, for the revision of Pension/Family Pension was extended upto 31.12.2005 vide M/O Personnel, PG & Pensions-DOP &PW No 45/86/97-P & PW(A)-Pt-II dated 7 <sup>th</sup> June 2005. But unfortunately this was not given adequate publicity. Thus many illiterate Family Pensioners living in far furlong villages could not avail the facility.  Consequently on revision due to implementation of 6 <sup>th</sup> CPC such of Family Pensioners have suffered considerable monetary loss in fixation of their monthly Pension Family Pension.  Point here is, that once a Pensioner/Family Pensioner was brought over to Vth CPC and his/her pension was refixed as per Vth CPC. He/ she automatically became entitled to all benefits as per Vth CPC.  6 <sup>th</sup> CPC in respect to such benefits, has very rightly introduced the condition "Which ever is more beneficial to Pensioner/Family Pensioner" or "Which ever is higher"  M/O Personnel, PG & Pension-DOP &PW is therefore, requested that the case of such Family Pensioners/Pensioners is considered sympathetically & their suffering be mitigated by either extending the date of submission of application for revision of Pension/Family Pension with reference to OM NO(1) 45/86/97-P & PW(A)-Part IV dated 08.05.1998 read with OM

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Sl. No.	Agenda-Item
	dated 17.12 98 or by first suo-motu revising Family Pension/Pension giving all the benefits
	of Vth CPC and then fixing it as per 6 <sup>th</sup> CPC.
	(Comments sought from DOP&PW)
4	4% increase for every year beyond 80 years Government of India has accepted the VI Control Pay Commission report on introduction of
	Government of India has accepted the VI Central Pay Commission report on introduction of enhanced pension for those surviving beyond the age of 80 years. The enhancement is 20% at
	the age of 80 and increases after every block of 5 years. The pensioners living beyond 100
İ	years gets 100% increase in their pension. This increase is welcome especially when the
	nuclei families are becoming spread out leaving the old people to tend for themselves.
	However, there are few persons who live to enjoy the benefit after 80 years and there is a
	sharp decrease in the number of pensioners who can enjoy the incremental benefit after each block of 5 years. It is suggested that a 4% increase for every year beyond 80 years be
	allowed which will be more meaningful and will properly transmit the message of the
	Government's concern for the aged pensioners.
	(Comments and the Dank Ros
5	(Comments sought from DoP&PW & D/O Expenditure)  Quantum of Pension
	Employees organization & Pensioners Organization had demanded 60% of the average
	emoluments/emolument last drawn whichever is higher/more beneficial as pension on
	superannuation / retirement.
	This demand was based on the fact that that in neighboring countries like Bangladesh etc. the
	rate of pension is higher as under:-  Bangladesh 60% without any contribution from the employees
	Myamar 60% -do-
	Pakistan 70% -do-
	(Vide para 132.4 of V CPC Report page 1773)
	The VI CPC has not recommended any change in the present rate of pension which is payable at 50% of emoluments on completion of minimum prescribed years of qualifying service.
	We submit that the raising this rate to 60% of emoluments may kindly be considered.
	we show that the raising and raise to over or emoralism may amary of constants.
	(Comments sought from DoP&PW & D/O Expenditure)
6	REVISION OF INCOME CRITERIA/ELIGIBILITY OF DIVORCED/WIDOWED
	DAUGHTER GRANT OF FAMILY PENSION.  Pof. DOP & T's O M No 45/51/07 P& DW/E) dated 5 2 1088
	Ref:- DOP & T's O.M.No.45/51/97-P&PW(E) dated 5.2.1988. The eligibility criteria for Family Pension in favour of son/daughter including
	widowed/divorced daughters was fixed @ Rs.2550/- p.m. as maximum limit of income way
	back vide letter under reference, when minimum pension was Rs.1275 p.m.
	It may be recalled that while implementing the recommendations of VI CPC, minimum
	pension has been revised to Rs.3500 p.m. in place of previous amount of Rs.1275 p.m.
	Accordingly, eligibility criteria for the payment of Family Pension for dependent sons and daughters, including widowed and divorced daughters as well needs to be doubled of the
	minimum pension, i.e. @Rs.7000 pm
	It is therefore, requested that this issue may be taken up at appropriate level to get the ceiling
	limit of maximum income criteria raised from Rs.2550 p.m. to Rs.7000p.m.
	Comments sought from DoP&PW & D/O Expenditure)
7	Early commencement of meeting of National Anomaly Committee to settle all anomalies
	arising out of 6th CPC recommendations.
	(Comments sought from DoPT)

SI: No.	Agenda Item
8	Sanction of House Rent for Association office.
	Some Associations do not have office accommodation of its own and had been managing the
	show from houses of some of the Office bearers. Associations having been provided with
	Computers, Printers with its accessories and due to increase of furniture etc., it has become
	necessary to have a full fledged office room to accommodate the above.
	It is suggested that some amount may kindly sanction as Rent to the associations.
	Sanction of Honorarium to the computer operator.
	For downloading of orders/circulars, communicating the same to members, attending to
	correspondences to different departments, engagement of a part time computer operator for
	association has become a need for whom sanction of honorarium may kindly be considered.
	(Comments sought from DoP&PW)
9	Grant in Aid to Pensioners Association (AFA)
	Your initiative for registering complaints on web site is good but the complaints are not
	answered by the concerned Ministries and departments in time. There should be some time
	limit for resolving these complaint sand the complainant should be informed accordingly.
	(Comments and 146 D. D. D. D. D. D. D. D. D. D. D. D. D.
10	(Comments sought from DoP&PW)
10	Fixed Medical Allowance  (i) to be enhanced to Rs.1000/-per month w.e.f. 1.1.2006.
	(i) to be enhanced to Rs.1000/-per month w.e.f. 1.1.2006. (ii) to pensioner residing beyond 2.5 Kms. from dispensary
	(ii) to pensioner residing beyond 2.5 kms. from dispensary
	(Comments sought from M/O Health & Family Welfare & DoP&PW)
11	MEDICAL FACILITIES FOR PENSIONERS
	(i) indoor treatment to non-CGHS member pensioners
	(ii) entitlement under CGHS for wards etc definition of pay
	(iii) to increase number of CGHS dispensary/empanelled hospitals
	(Comments sought from M/O Health & Family Welfare)
12	Fixation of Revised Pension (1/3 rd of commuted portion of pension) in respect of past
	pensioners may be by multiplying it by a fector of 2.26
	1/3 <sup>rd</sup> commuted portion of pension in respect of Government servants who had drawn lump
	sum payment on absorption in central Public Sector undertakings / Central Autonomous
	Bodies are to be revised in terms of para 2 of Department of Pension & Pensioners Welfare OM No.4/38/2008 – P&PW (D) dated 15.9.2008.
	5.1.1.10.1/30/2000 1 Ct W (D) dated 13.7.2000.
	However this revision would be applicable only in the case of such Government employees
	who have completed 15 years after the receipt of lump sum payment on absorption in PSU etc
	on or after 1.1.2006.
	In respect of these who had already begun to draw the 1/3 rd of commuted portion of pension
	on date prior to 1.1.2006, the basic restored pension would have to be revised by multiplying
	that pension by a factor of 2.26 (1.86+40% of basic pension) which is applicable for all past
	pensioners.
	It has been learnt that pension of such employees who had begun to draw the restored pension
	(1/3 <sup>rd</sup> ) prior to 1.1.2006 have been fixed in terms of Department of Pension & Pensioners
	Welfare OM dated 15.9.2008 (cited above) which is not in order.

SI. No.	Agenda Item  It is therefore urged that the restored 1/3 <sup>rd</sup> portion of pension in respect of such employees who had begun to draw restored pension prior to 1.1.2006 may be revised by multiplying it with factor of 2.26.  However, the instructions issued by Department of Pension & Pensioners Welfare (OM No.4/38/2008-P&PW(D) dated 22.5.2009).
	(Comments sought from DoP&PW)
13	CSD canteen facility to Defence Civilian Pensioners: vide Army Order No 2 of 2006 Defence Services Civilian Employees (Para 12a of AO) and Pensioners (Para 4b of AO) are entitled for CSD Canteen facilities. Defence Civilian employees are being issued Canteen Smart Cards, but this entitlement is withheld in the case of Pensioners. In all fairness entitlement of Defence civilian pensioners should not be curtailed & they should be issued canteen smart card w/o further delay.
	(Comments sought from M/O Defence)
14	Implementation of the Govt Decision on the recommendations of the Cabinet Secretary's
	Committee – Revision of PBOR pension to pre-2006 retirees:  The Govt. of India has accepted the recommendation of the Cabinet Secretary Committee vide OM No. PC10(I)/2009-D (Pen/Pol) dated 8 <sup>th</sup> March, 2010 and be effective from 1 <sup>st</sup> July 2009 only. However, the provisions of the Government orders (para 5.1 and 5.2) are not application for commissioned officers, Hony Rank officers and to all family pensioners of PBOR. As a result the Hony Rank officers are getting less pension than JCO's and family pensioners at all levels are not given the benefit of revised pension.
	(Comments sought from M/O Defence)
15	Extension of benefits of modified parity to pre-2006 retiree defence officers:  The subject matter has discussed in the last SCOVA meeting held on 20 Sep 2010 under agenda S. No. 25. It was intimated by representative of Ministry of Finance that matter is under consideration of Anomaly Committee. Latest position may please be intimated.
	(Comments sought from M/O Defence)
16	ANOMALY IN FIXATION OF PENSION TO DoT EMPLOYEES ABSORBED IN BSNL, WHO RETIRED BETWEEN 1-10-2000 AND 31-7-2001.  The anomaly has been caused due to retirement before completion of 10 months in IDA scales w.e.f 1-10-2000. Such anomalies are natural whenever pay revision takes place and are subsequently in one way or the other. ;During the wage revision based on recommendations of sixth Pay Commission w.e.f. 1-1-2006, the anomaly is settled by the Central Government vide sub rule-12 of its order No. 38/37/08-P&PW dated 2-9-2008 by taking pay + DP + DA relevant and drawn on 1-1-2006 as emoluments for the pre-revised period, treating last pay drawn as emolument if it is more advantageous. Such a benefit was extended at the time of wage revision based on 5th Pay Commission recommendations also vide DoP&PW OM No. 45/86/97-P&PW(A) Part-I dated 18-10-1999 by notional increase of revised pay at par with the revised pay in respect of months falling in 1995.
17	(Comments sought from M/O Defence)
17	Grant of concessional telephone facilities to retired P&T employees.
	(Comments sought from D/O Teleommunication )

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SL No.	Agenda Item
18	Payment of pension to postal retirees through banks  Most of the postal retirees opted for payment of their pension through Post Offices. Of late because of their advance age as most of them are septuagenarian and nonagenarian, find it difficult to commute to the Post Offices every month, stand in the queue to receive their pension.  It is suggested that change over of payment of parsion to the postal of the pension.
	It is suggested that change over of payment of pension to the postal retirees through banks may kindly be considered.
	(Comments sought from D/O Posts)
19	REVISION OF PENSION OF PRE 1996 RAILWAY PENSIONERS In implementation of the recommendations of the 5 <sup>th</sup> Central Pay Commission, the following decision was communicated vide Department of Pension and PW' OM dated 17.12.1998:-
	"The President is now pleased to decide that with effect from 1.1.1996 pension of all pensioners irrespective of their date of retirement shall not be less than 50% of the minimum pay in the revised scale of pay introduced with effect from 1.1.1996 of the post last held by the pensioner."
	It was later clarified in OM dated 11.5.01 that "pension of all pensioners irrespective of their date of retirement shall not be less than 50% of the minimum of the corresponding scale as on 1.1.1996 of the scale of pay held by the pensioner at the time of superannuation/retirement."
	The normal replacement scale w.e.f. 1.1.1996 in respect of pre-1996 scale of Rs. 1400-2300 was Rs. 4500-7000. However, some posts (e.g. Head clerk) in the Railways in pre-1996 scale of Rs. 1400-2300 were upgraded in the revised scale of Rs. 5000-8000. Pre-1996 pensioners of some of the Zonal Railways, who retired from the pre-1996 scale of Rs. 1400-2300, were allowed 50% of the minimum of the upgraded scale of Rs. 5000-8000. This position continued till orders for revision of pension were issued in implementation of the recommendations of the Sixth Central Pay Commission.
	After 6 <sup>th</sup> CPC, with this Department's OM dated 14.10.2008, a concordance table was annexed indicating the minimum guaranteed pension w.e.f. 1.1.2006 for the retirees from various pre-1996 and pre-2006 scales. For the pre-1996 pay scale of Rs. 1400-2300, this Concordance Table showed corresponding pay scale of Rs. 4500-7000 w.e.f. 1.1.1996 and PB-1 (Rs. 5200-20200) with grade pay of Rs. 2800/- w.e.f. 1.1.2006. Thereafter, Railway Board clarified the position to Zonal Railways that for the pre-1996 pay scale of Rs. 1400-2300, corresponding pay scale w.e.f. 1.1.1996 was Rs. 4500-7000 and not Rs. 5000-8000.
	The following issues have been raised by the Associations:
	(i) The pension of the Railway pensioners who retired in the pay scale of Rs. 1400-2300 before 1.1.1996 was correctly fixed as on 1.1.1996 at 50% of the minimum of the upgraded scale of Rs. 5000-8000. However, the pension in these cases has been reduced retrospectively w.e.f. 1.1.1996 equating them with post - 1.1.1996 scale of Rs. 4500-7000.
;	(ii) The retrospective revision/reduction of pension has also resulted in fixation of their pension at lesser rates w.e.f. 1.1.2006.
	(iii) As a result of this retrospective revision/reduction of pension, Railways are making recoveries of overpayments of pension for the period from 1.1.1996 onwards.  (Comments sought from M/O Railways & DoP&PW)
20	IMPLEMENTATION OF THE MACP
	The modified assured carrier progression scheme has been introduced vide Lr.
	5

### SL Agenda Item No. No.P(PC)487/VI CPC/ACP, dated 18-6-2009 to be implemented with effect from 01-9-2008 to enable the staff to draw increments i.e. after completing 10 years, 20 years & 30 years. These orders have not been implemented and many people retired after issuing of these orders and are not getting the benefit of fixing in the revised pay band and grade pay this is specially for those retired after 2008. The same scheme has not been extended to the Railway Protection Force staff, the reasons are not known as they also belong to the Railways and treated alike, immediate orders may kindly be issued in this issue. (Comments sought from M/O Railways) 21 Welfare Measures for Railway pensioners (1) Include Pensioners' representatives in various Committees (2)Provision of office accommodation to Pensioners Associations Railway Rules permit allotment of Rly Lands & Buildings, to welfare organizations (Rly. Board Ir No 79/W2/18/130/0 dated 08.08.1980 & RTI Cell no2010/010013050), which the pensioners' organizations in fact are. Rightly Railway does not consider Rly. Pensioners Associations as outside bodied (DRM P. S.C.Rly, No SCR/P-GNT/494/1/Ort RPWA dt. 06.07.2011). However, In the absence of specific guidelines from the Railway Board, GMs & DRMs like those on S.C. Rly are exercising subjective discretion in allotment of office accommodation to Pensioners organizations. Some organizations are being discriminated against while some are being favoured. As happened in Guntur Division where the allotment first done in favour of RPWA Guntur-an affiliate of Bharat Pensioners Samaj was cancelled and then allotted to the affiliate of another organization. Railway Board, is therefore, requested to consider the matter sympathetically and issue definite guidelines in this regard. Where spare buildings are not available Rly. Pensioners Associations be permitted to conduct their activities from Rly Institutes, Clubs or Welfare Centres etc. Alternatively M/O P. PG & Pensions, in the light of 5<sup>th</sup> CPC recommendations vide their Para 141.24 should, include provision of office rental in grant in aid to identified Associations. 3. DEALING WITH THE PENSIONERS' ASSOCIATIONS. The representations made by Pensioners have to be dealt on top priority and replies to be sent to the individual affected pensioners and copy to be sent to the Organization who represented the grievances. The Pensioners Associations have been given the facility of meeting the Officers of the Railways to ventilate their grievances and the Organizations have to be given official replies. The Pension Adalats have to be conducted quarterly by the highest officials and final decisions as far as possible are taken and detailed guidelines have been given in the conduct of Pension Adalats. (Comments sought from M/O Railways) 22 Medical Facility for Railways pensioners Smart Card at the earliest (i) RELHS to be open ended scheme (ii) (iii) Streamlining of functioning of Railway hospitals

(Comments sought from M/O Railways)